

# USER MANUAL

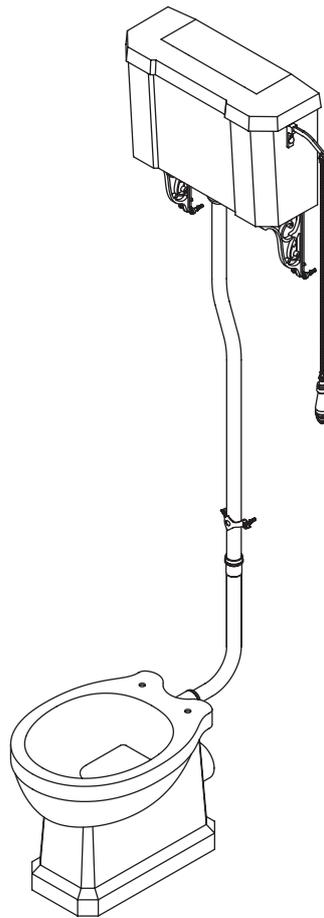


Thank you for choosing Better Bathrooms.  
Please read this manual before installing your product  
and keep for future reference.

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bathrooms**

## PRHLCIST

### Park Royal H/L Cistern (Single Flush)



Please note: Image is for illustrative purposes only and may differ slightly to the actual product

- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

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# Congratulations on your purchase

*And welcome to our growing gang of savvy shoppers*

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

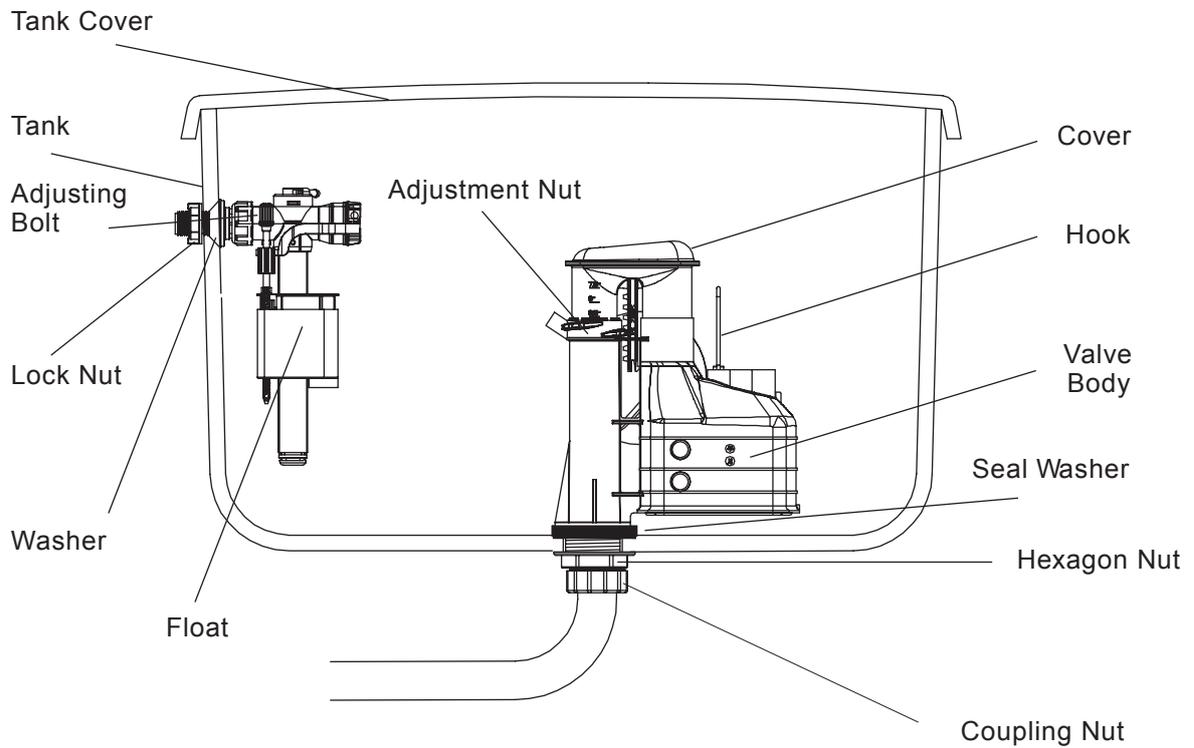
- log in to your account and contact our customer services team via your self-serve portal – [betterbathrooms.com/CustomerAccount/Login](https://betterbathrooms.com/CustomerAccount/Login)
- contact us via [betterbathrooms.com/content/contact-us](https://betterbathrooms.com/content/contact-us)

## Important information

- Please read these instructions thoroughly and retain for future reference.
- Manufactured to BS EN997 WC pans and WC suites with integral trap.
- All installation work must be carried out to comply with the Water Bylaw Regulations.
- The installation should be designed to allow access for maintenance.
- This manual covers installation of the cistern only - pipe kit, seat and pan are NOT supplied.



# Accessories



## Preparation

Before you begin the installation, clean the tank and flush out all impurities in the main water supply. We advise not to use plumber's putty to seal the fittings and do not use bleach cleansers or acidic substances to clean the main water supply.

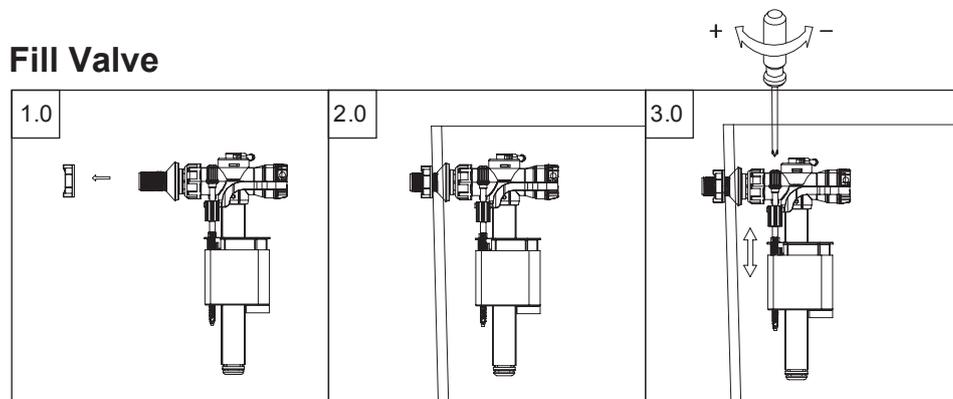
# Installation guide

## STEP BY STEP

### Fill Valve

- 1.0 Firstly, disassemble the lock nut to enable valve installation.
- 2.0 Place the inlet valve into the hole from inside of the cistern tank, re-fit the washer and lock nut and tighten.
- 3.0 Turn on the water supply and adjust the water to the desired level by screwing the adjusting bolt and moving the float up or down along the pipe.

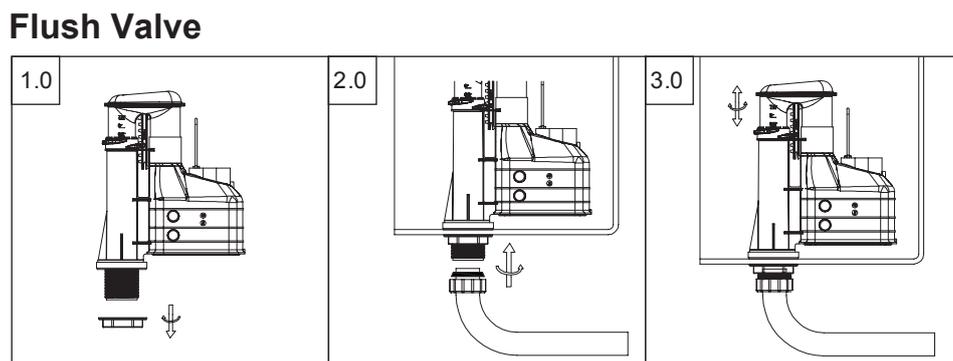
Now your product is fully assembled as shown in the opposite diagram.



### Flush Valve

- 1.0 Disassemble the hexagon nut for the valve installation.
- 2.0 Position the valve inside of the tank. Re-fit the seal washer and hexagon nut and tighten.
- 3.0 Turn on the water supply and adjust the water to the desired level by screwing the adjusting bolt and moving the float up or down along the pipe.

Now your product is fully assembled as shown in the opposite diagram.





## Troubleshooting

### Flush volume into the pan, not sufficient

1. Adjust the flush volume level on the syphon.
2. Check that the syphon is opening correctly.
3. If none of these resolve the issue replace the syphon.

### Water running into the pan continually after flushing

1. Establish if the water level in the cistern is reaching the overflow on the syphon, if it does reach the overflow adjust the inlet valve.
2. If this continues, replace the inlet valve
3. If the water level does not reach the overflow on the syphon, remove the top section of the syphon and check the washer for damage.
4. If the washer is damaged then replace.

## Maintenance

All of the maintenance measures resulting from troubleshooting above requires you to access the internals of the cistern tank and for the water supply to be turned off. Please refer to the instruction guide supplied with your cistern for further guidance.

**Please note:** Before carrying out any internal maintenance, turn off the water supply

## Cleaning

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee.

### **For more information**

- visit [betterbathrooms.com](http://betterbathrooms.com)
- email [customerservices@buyitdirect.co.uk](mailto:customerservices@buyitdirect.co.uk)
- call 0330 390 3062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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